

Customer Advisor

[NAB - National Australia Bank](#)

Bourke NSW

Part-time, Permanent

[Apply On Company Site](#)

Work type: Permanent Part time

Location: Aust - NSW Regional

- Kickstart your career in Banking & become part of Australia's most respected bank
- Join us in this exciting customer service role - no two days are ever the same
- Work in a collaborative team environment & as part of your local community
- Maintain a perfect work / life balance in this fantastic part-time role

Your new role awaits...

Our Retail staff really are the face of NAB – and this Customer Advisor role is no exception! This is a fantastic opportunity to showcase your customer service skills and deliver a memorable experience to our customers in each and every interaction. Supporting our Bourke branch, you will deliver a high level of service to customers whilst processing general banking transactions, answering their questions and queries, and educating customers on NAB's suite of products and services that will add value to their banking package! No two days are ever the same in our Retail roles, so if you're inspired by working as part of a vibrant, energetic team whilst helping customers kick their goals, then this could be a fantastic opportunity for you!

HOURS: 9am - 3pm Monday to Friday - enjoy that early finish!

A typical day for me will include...

- Engaging with customers and delivering an outstanding, signature service with every interaction
- Maintaining an in-depth knowledge of NAB's products and services, informing customers of suitable options that best suit their needs
- Completing over-the-counter account opening, unsecured lending and deposit product activities
- Demonstrating our Smarter Banking options (self-service and digital) to customers to help make banking with NAB an awesome experience!
- Continuous training and development to support your career aspirations

What you will bring...

- A passion for delivering an amazing experience to customers, with the will to go the extra mile!
- An ability to work collaboratively as a team and a will to deliver NAB's signature customer experience
- Resilience, self-motivation and lots of energy!
- A keen eye for detail that ensures transactions are completed efficiently and accurately
- An appreciation for inclusion and the diversity of our customers

NAB, invested in YOU...

All new Customer Advisors receive NAB's tailored onboarding and training program to ensure they are set up for success! As a reward for your success and passion for helping customers, we offer a multitude of benefits including an attractive base salary, fantastic career-growth opportunities, as well as the support of the NAB brand boldly backing you as you deliver an amazing experience to our customers!

We are committed to gender equality and are proud to be an equal opportunity employer and have a diverse and inclusive workforce. We have committed \$70bn in financing to help address climate change and provide 2 days of paid leave each year through our employee volunteering program to support community organisations. We support our colleagues to be their best by offering a wide range of educational, financial, lifestyle, health & wellbeing benefits. For more information please visit [here](#).

About us...

NAB has a long and proud heritage, serving the Australian community for more than 160 years! We have a national team of over 5,400 passionate professionals helping millions of our customers across a network of over 600 Retail branches. We engage, educate and serve our customers to help make their banking simple and easy. Our Bankers are respected and recognised within their communities for the value they bring!

To be eligible to apply, you must have Australian or New Zealand citizenship or permanent residency status. Please note candidate screening and interviews may be conducted prior to the closing date of the job advert.